



## **Assisted Living checklist - things to know**

### **Facility and staff:**

1. Who owns the facility?
2. Is health care the company's primary business?
3. How long has the facility been open?
4. How long has the management staff been at the facility?
5. Are there any R.N.'s or L.P.N.'s on staff?
6. If there is assistance with medications, who does this?
7. Are the past state inspections available for viewing?
8. What training does the staff receive?
9. What is the process for filing and resolving complaints?

### **Costs and Features:**

1. Which services are included in the monthly fee?
2. Which services have an extra cost?
3. Is a security deposit required? Are there any other deposits? Are they refundable?
4. Can residents use their own belongings? Can they have their own car at the facility?
5. Will the facility make arrangements for extra medical support if needed?  
With whom? Is there an additional charge for this?

### **Activities & Amenities:**

1. Can you receive a copy of the weekly activities?
2. Does the facility have a particular religious affiliation?
3. How many men and women are at the facility? What is the average age?

### **Medical Services:**

1. What health care services are available on site? (podiatry, physical therapy, dental, etc.)
2. Can the facility arrange prescription delivery?
3. How are incontinence and other personal supplies provided?
4. Are assistive devices allowed at the facility?
5. What type of emergency response does the facility provide?